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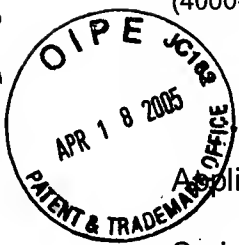
TRANSMITTAL FORM (to be used for all correspondence after initial filing)		Application Number	09/998,419
		Filing Date	November 29, 2001
		First Named Inventor	Matthew K. Barrow
		Group Art Unit	2143
		Examiner Name	Jude Jean-Gilles
Total Number of Pages in This Submission	17	Attorney Docket Number	IDF 1763 (4000-06600)

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input checked="" type="checkbox"/> Drawing(s) 2 sheets (Figs.1-2) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance Communication to Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): • Acknowledgement Postcard
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Or Individual Name	Albert C. Metrailler, Reg. No. 27,145		
Signature	<i>Albert C. Metrailler</i>		
Date	April 12, 2005		
CERTIFICATE OF MAILING			
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Typed or Printed Name	Karen A. Harris		
Signature	<i>Karen A. Harris</i>	Date	April 12, 2005

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Matthew K. Barrow
Serial No.: 09/998,419
Filed: November 29, 2001
For: INTEGRATED SERVICES HUB REBOOT
PROCESS

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Group Art Unit: 2143
Examiner: Jude Jean-Gilles
Confirmation No.: 5992

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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April 12, 2005
(Date of Deposit)
Karen A. Harris
Karen A. Harris

RESPONSE TO OFFICE ACTION

Sir:

In response to the Office Action mailed January 13, 2005, Applicant respectfully requests the following amendments to the above-identified application as follows. The changes made are shown by underlining the added text and striking through the deleted text.

Amendments to the Specification begin on page 2 of this paper.

Listing of Claims begin on page 5 of this paper.

Remarks/Arguments begin on page 10 of this paper.